



STUDENT ADVOCACY AND SUPPORT

ZipAssist

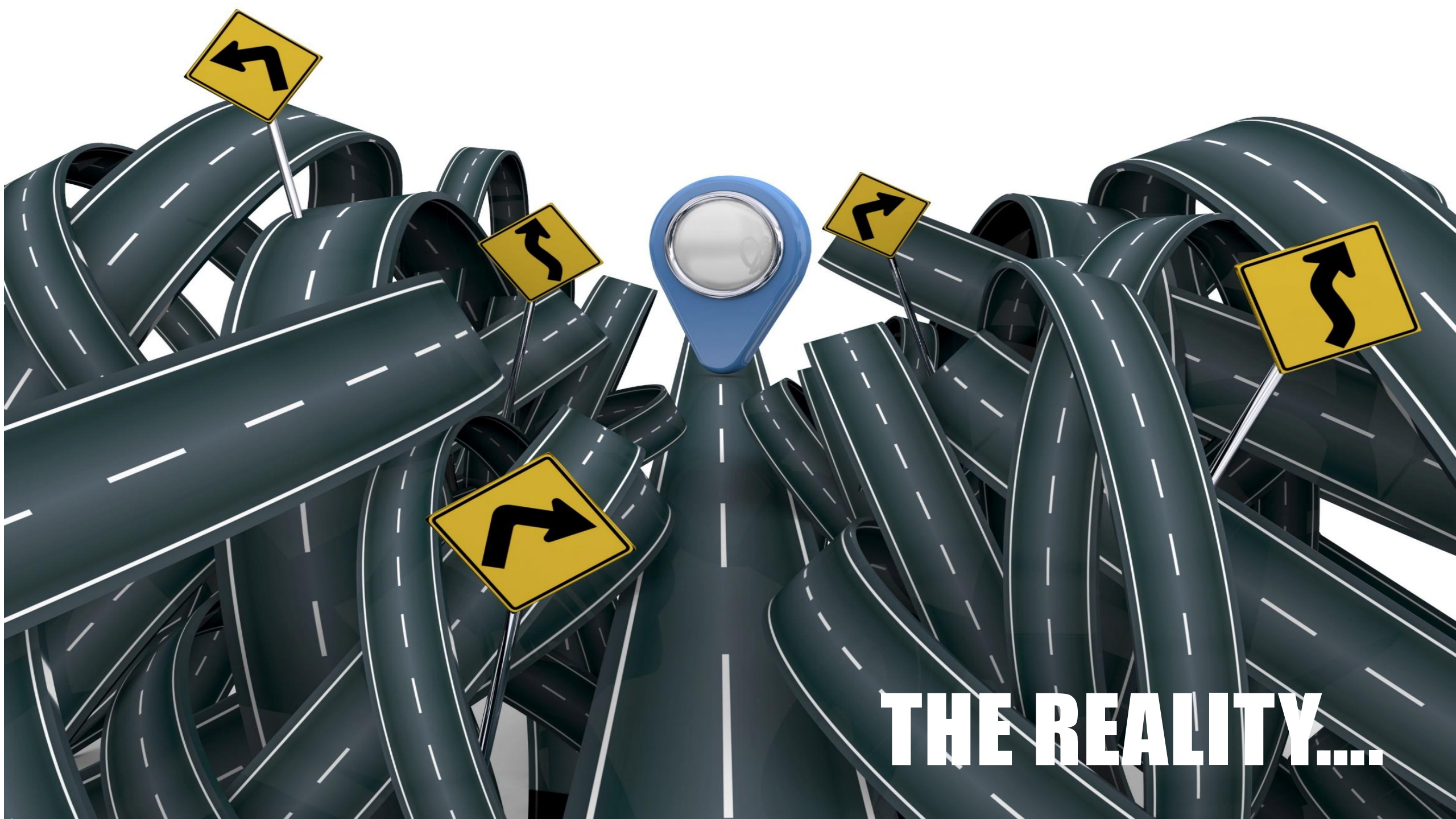
The University of Akron

Alison Doehring
Director, ZipAssist



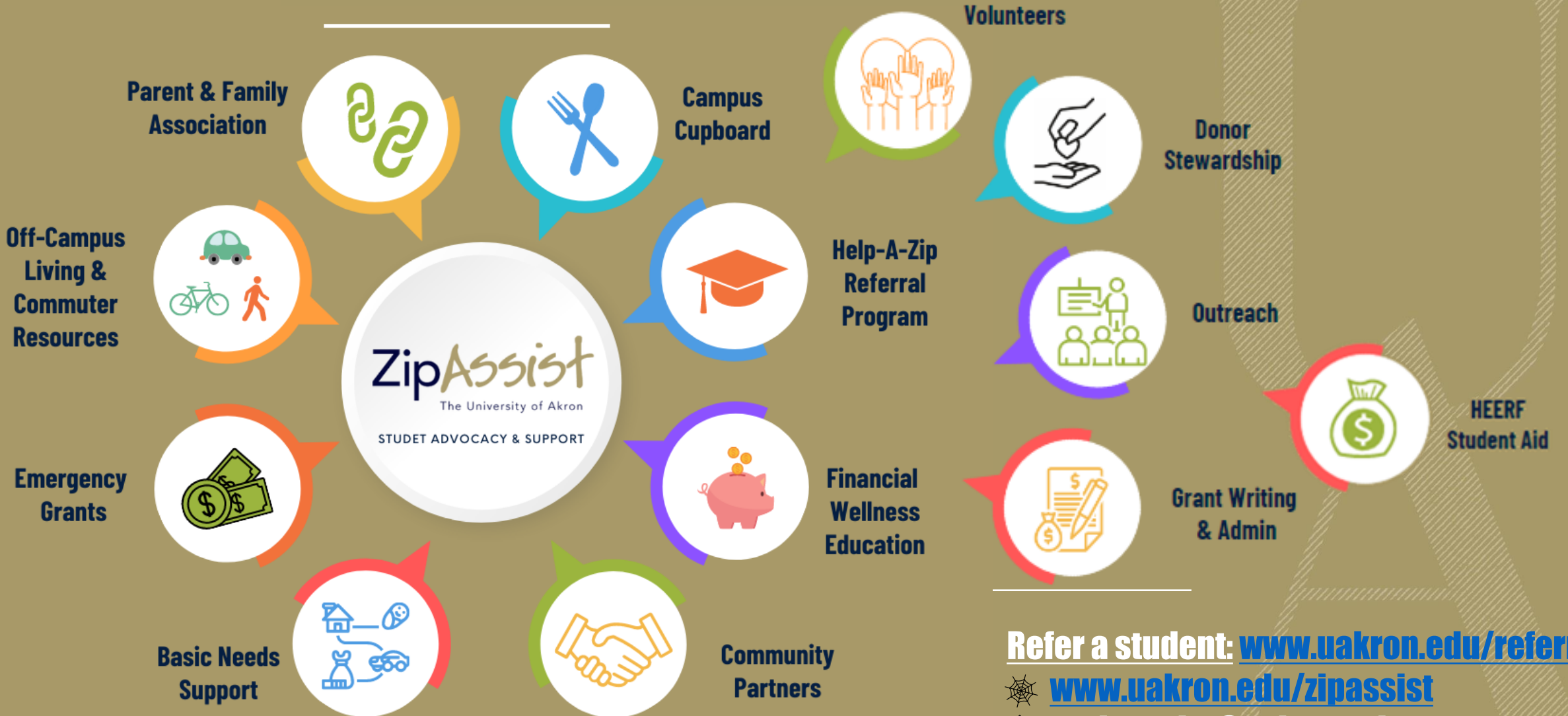
A dirt path leads through a lush green forest. The path is flanked by tall grasses and vibrant purple flowers in the foreground. The trees are tall and thin, with dense green foliage. The scene is bright and sunny, with shadows cast across the path.

THE HOPE....



THE REALITY....

ZIPASSIST: KEY RESPONSIBILITIES



Refer a student: www.uakron.edu/referral

www.uakron.edu/zipassist

uazipassist@uakron.edu

OUR CONTACT INFO.

- **ZipAssist**
 - Simmons Hall, 120
 - uazipassist@uakron.edu
 - uakron.edu/zipassist
- **Help-A-Zip Referral**
 - uakron.edu/referral
- **Campus Cupboard**
 - Simmons Hall, 102C
 - cupboard@uakron.edu
 - uakron.edu/cupboard
- **Parents & Family Association**
 - Simmons Hall, 120
 - pfa@uakron.edu
 - uakron.edu/audiences/ua_parents
- **Off-Campus Living & Commuter Resources**
 - Simmons Hall, 120 / Bierce Library
 - offcampus@uakron.edu
 - uakron.edu/offcampus
- **Financial Wellness**
 - Simmons Hall, 102A
 - uakron.edu/zipassist/financial-wellness



SUPPORTING UA STUDENTS...

RESTORING MENTAL BANDWIDTH

1%



Paying tuition

Depression

Food insecurity

Academic success

Cost of textbooks

Cultural differences

Safe housing

sense of belonging

Social anxiety

Childcare

Stable employment

Family support

Financial stability

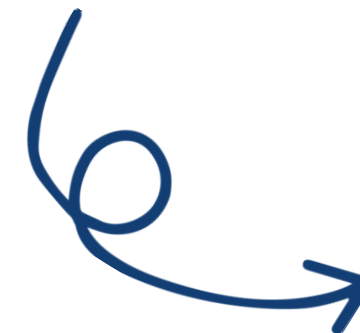
Title IX concerns

Mental health

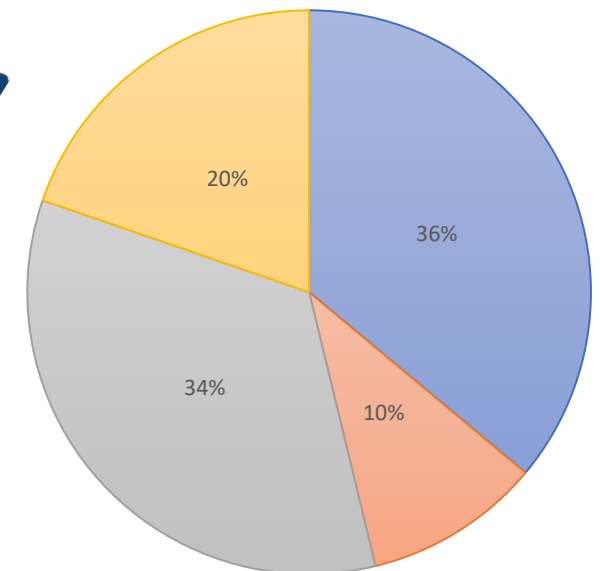
Health concerns

WHERE TO SEND YOUR CONCERN...

- **ZipAssist: Help-A-Zip**
 - Non-emergency, mild distress/concerns
 - Resources, guidance, mentorship
 - Academic, tuition/fees, personal, emergency aid
 - Support programming & direct service
- CARE Team
 - *Call UAPD at 330-972-2911
 - Crisis intervention/follow-up
- Student Conduct & Community Standards
 - Community standards
 - Code of Student Conduct
- Title IX
 - Report misconduct



2021-2022
Help-A-Zip Data
(2,061 referrals)



■ Academic ■ Emergency Financial ■ Tuition/Fees ■ Personal/Social



SUPPORTING OUR STUDENTS...

HELP-A ZIP REFERRAL PROGRAM

uakron.edu/referral



GUIDANCE & RESOURCES

1. Content experts
2. Outreach
3. Solutions-driven conversation
4. Campus resources
5. Community resources
6. Connection to UA colleagues
7. Optional mentorship
8. Follow-up



MENTORSHIP

SOLUTIONS

CONNECTIONS

GUIDANCE

RESOURCES

 www.uakron.edu/referral

HOLSITIC WELLBEING - SUPPORT & PROGRAMS



ZipAssist
The University of Akron



EDUCATING OUR COMMUNITY...

FINANCIAL WELLNESS

uakron.edu/zipassist/financial-wellness



JUGGLING FINANCES

- Series of programs: Balancing on a Budget [BOB]
 - Webinars
 - Workshops
 - Monthly challenges
- Financial coaching
 - Partnership with the United Way of Summit County
 - On-staff certified financial coach
 - JumpStart – Powered by PNC mentorship program
- Tools and Resources
- Self-paced guides and tutorials

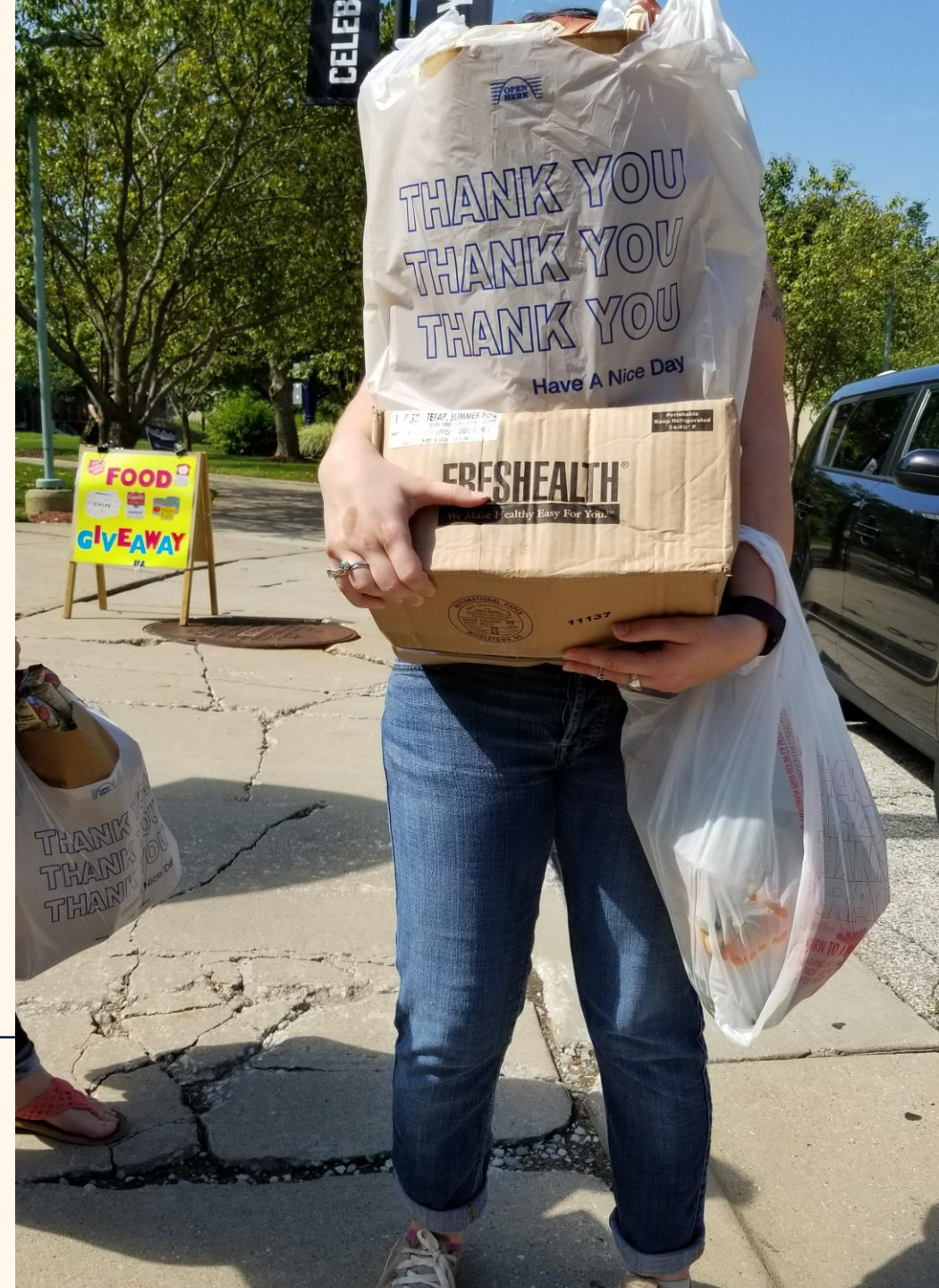




SUPPORTING OUR COMMUNITY...

CAMPUS CUPBOARD

uakron.edu/cupboard



GRAB-AND-GO LOCATIONS

- Jean Hower Taber Student Union
- Polsky Building
- Simmons Hall
- Bierce Library
- Wayne College –Student Life Building

ACCESS PROGRAMS

- Pop-Up Events
 - Monthly: second & last Thursday
- Simmons Hall – Room 102C
 - Open Monday-Friday, *walk-in available and appointments*
 - Providing full-size food and hygiene products + fresh/frozen items
 - Cooking equipment and bedding available by request/need
- Zips Care Packages
 - Student completes an online request form
 - Items are picked-up at Simmons Hall [front desk or curbside]



ACCESS & SUPPORT

NEW!
NEW!

- Community partners
- Campus Community Garden
 - 116 Fir Hill
- Roo-Store
 - Pop-up home store
 - Ex: small desks, tables, chairs, toasters, lamps, hanging mirrors, pots/pans



Habitat for Humanity | ReStore & ZipAssist

UA MOVE-IN SHOPPING EVENT

SHOP AT HABITAT RESTORE
Wed., Aug 17

Habitat ReStore of Summit County
Normal Operating Hours:
Wednesday - Friday 8 a.m.-6 p.m.
Saturday 8 a.m.-4 p.m.

Note: You can request that items purchased on August 17 be transported to campus on Aug 18!

Shop at Habitat ReStore:
Join us on Wednesday, August 17 for a UA Zips Shopping Event at ReStore!
Meet UA representatives and pick-up UA swag from 4 p.m. to 6 p.m.! Spin the wheel, win a prize!

- When: Wednesday, August 17
- Where: 2301 Romig Rd. Akron, OH 44320

Just a mile from campus!
Show your Zipcard from August 12-22 to receive 35% off!

Habitat ReStore Pop-Up at UA:

- When: Thursday, August 18
- Time: 11 a.m.-1 p.m.
- Where: Lot 24: Corner of College St. & Buchtel Ave.
 - Rain location: Simmons Hall

*Faculty and Staff shop from Noon - 1 p.m.
**Look for the truck, balloons & signs

**SHOP ON MAIN CAMPUS
Thurs., Aug 18**

NEW! Habitat ReStore of Summit Co. - All-Year Discount
Show your Zipcard: 20% Student Discount 15% Faculty and Staff Discount

Pop Up Pantry Food Distribution

WHERE?
The University of Akron
Lot 24 South
301 E Buchtel Ave
Akron, OH 44304

WHEN?
2nd Thursday of each month
11am-1pm

FOOD BANK

The University of Akron

Questions? Please call 330.535.6900



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WWW.UAKRON.EDU/ZIPASSIST



WWW.UAKRON.EDU/REFERRAL

